

## CapitaMalls

**“We are pleased to allow guide dogs in our shopping malls with immediate effect.”**

**MR TAN KEE YONG, head of retail management (Singapore), CapitaMalls Asia: “We refer to Monday’s report (‘Still difficult getting around with his guide dog’), in which our spokesman said we were evaluating whether to make an exception for guide dogs in our present policy of disallowing animals in our shopping malls. The rationale for this policy is the personal safety of our shoppers. However, as the largest shopping-mall owner and manager in Singapore, CapitaMalls Asia empathises with our visually impaired shoppers. We note that these guide dogs are specially trained to aid the visually impaired, are required to be leashed, are tamed to be kept under control, and that its numbers will be small. Shoppers are also likely to be empathetic to the circumstances of the visually impaired. Having completed our evaluation, we are pleased to allow guide dogs in our shopping malls in Singapore with immediate effect.”**